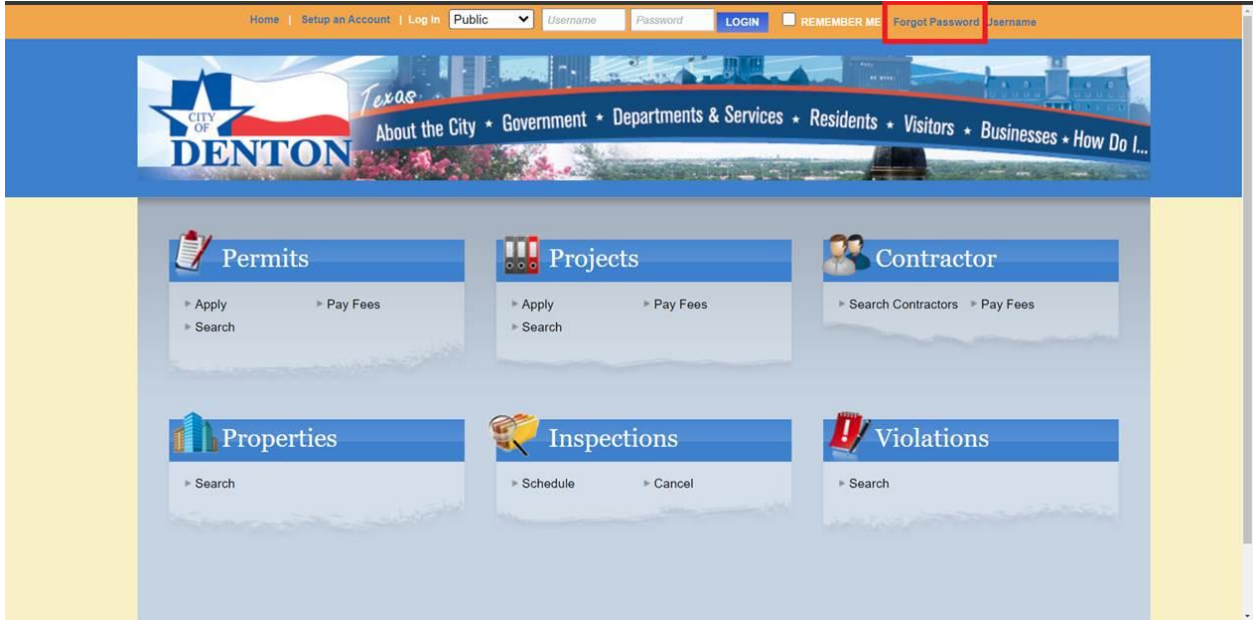
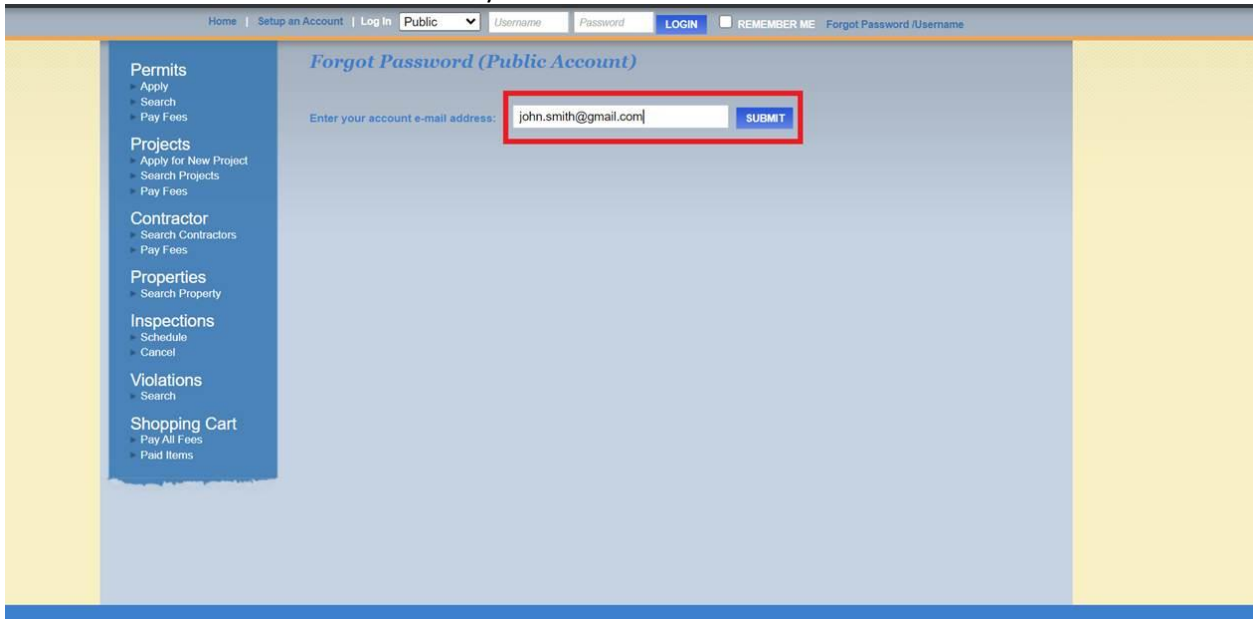


# How to change your password in eTrackIt

1. Navigate to <https://www3.cityofdenton.com/etrakit3/>
2. Click the link called "Forgot Password" in the upper-right corner



3. Fill in the email address associated with your eTRAKiT account and click the "SUBMIT" button



4. Log into your email to retrieve your new Password
5. Use Username and newly recovered Password to login to eTRAKiT
6. Once you have logged into eTRAKiT, you may change your password by clicking the "VIEW/EDIT PROFILE" link at the top of the page

HOME | DASHBOARD | **VIEW/EDIT PROFILE** | VIEW CART | LOG OUT | LOGGED IN AS: [REDACTED]

**My Dashboard**

**Permits**

- Apply
- Search
- Pay Fees

**Projects**

- Apply for New Project
- Search Projects
- Pay Fees

**Contractor**

- Search Contractors
- Pay Fees

**Properties**

- Search Property

**Inspections**

- Schedule
- Cancel

**Violations**

- Search

**Shopping Cart**

- Pay All Fees
- Paid Items

*Hello [REDACTED]*

*Below is a Dashboard of your current activities.*

**My Open Permit Applications** 2 total record(s)

Applications In Progress	Permit Type	Created Date	
Continue	[REDACTED]	[REDACTED]	Delete
Continue	[REDACTED]	[REDACTED]	Delete

**My Open Project Applications** 1 total record(s)

Applications In Progress	Project Type	Created Date	
Continue	[REDACTED]	[REDACTED]	Delete

- Once on the "VIEW/EDIT PROFILE" page, you may change your password at the bottom by typing in your desired password twice

HOME | DASHBOARD | **VIEW/EDIT PROFILE** | VIEW CART | LOG OUT | LOGGED IN AS: [REDACTED]

**My Dashboard**

**Permits**

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- Search
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- Apply for New Project
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- Search Contractors
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**Properties**

- Search Property

**Inspections**

- Schedule
- Cancel

**Violations**

- Search

**Shopping Cart**

- Pay All Fees
- Paid Items

**Edit User Account** \* Required fields

**Profile**

Company Name: [REDACTED]

First Name: [REDACTED]

Last Name: [REDACTED]

Address: [REDACTED]

City: [REDACTED]

State: [REDACTED]

Zip: [REDACTED]

Email: [REDACTED]

Phone: [REDACTED] Ext: [REDACTED]

**Change Password**

Password:

(6 to 15 letters/numbers only)

Confirm Password:

**SAVE**

- Click the "SAVE" button at the bottom of the page to confirm