March 23, 2020

COVID-19 Social Distancing Enforcement in Stores

Dear Business Owner or Manager:

At the request of the Denton City Council, City staff are contacting you to inform you that per federal guidelines from the Centers for Disease Control and recent state and local mandates, grocery and retail stores must prioritize public safety and enforce social distancing.

See the list below for ways retailers can implement social distancing:

• Install signage at the front of the store as well as throughout the store urging customers to keep at least 6 feet from one another.
• Both inside and outside of the store, place markings on the floor/ground in all areas where lines are potentially formed indicating a 6-foot spacing between individuals.
• At the register, customers should be asked to wait either through signage or behind a line indicated on the floor/ground until the customer ahead of them has completed their order and walked away from the clerk/store employee.
• Those paying with cash are asked to place their payment on the credit terminal counter instead of in the cashier's hand.
• Cashiers should place receipts in a bag rather than directly handing it to the customer, sanitize their area, then allow the next person in line to load their items/groceries onto the conveyor belt.
• Only open every other checkout register lane, including self-checkout to provide for additional distancing between guests and employees.
• Ensure self-checkout stations are cleaned on a frequent basis and keep a logbook to track how often the facility, and areas with high customer contact, is cleaned and disinfected.

To help prevent COVID-19 exposure in stores, employee temperatures should be checked before each shift. If an employee has a temperature above 99.6, please send them home.

Our goal is to keep Denton businesses in business to the greatest extent possible. This can only happen if each business is taking active and visible steps to keep COVID-19 contained. The Council and I appreciate your cooperation in keeping Denton healthy and safe. For more COVID-19 business resources, visit www.cityofdenton.com/covid19business.

Sincerely,

[Signature]

Mayor Chris Watts
City of Denton

OUR CORE VALUES
Integrity • Fiscal Responsibility • Transparency • Outstanding Customer Service

ADA/EOE/ADEA www.cityofdenton.com TDD (800) 735-2989