Collection may be delayed one day on the following dates:

- Nov. 28, 2019   Thursday only affected
- Dec. 25, 2019   Wednesday & Thursday affected
- Jan. 1, 2020    Wednesday & Thursday affected
- Jan. 20, 2020   Whole week delayed one day
- May 25, 2020    Whole week delayed one day
- July 4, 2020    No effect
- Sept. 7, 2020   Whole week delayed one day
- Nov. 26, 2020   Thursday only affected
- Dec. 25, 2020   No effect

Sign up for waste service reminders on the Engage Denton app.

If you currently use the MyWaste app, you will need to transition to the Engage Denton app to receive your waste reminders. MyWaste will no longer be available after January 2019.

Know Your Collection Day

Download the Engage Denton app!

This new app gives you the ability to submit non-emergency requests for services or report issues from your phone. You can also set reminders to place your trash and recycling carts by the curb, and search for frequently asked recycling questions! Visit the App Store or Google play and search for "Engage Denton" to download the app.

Denton Municipal Utilities
Customer Service (940) 349-8700
For the latest news and information, please visit our website at www.dentonrecycles.com.


Produced by City of Denton, 09/2019 • ADA/EOE/ADEA • TDD: (800) 735-2989 • www.cityofdenton.com
SERVICE UPDATES
As of Oct. 1, 2019, the City of Denton will update certain curbside collection services to better fit customer needs, improve service equity, and increase routing and collection efficiency. See the list below for information on updated services.

Trash and Recycling Collection
Customers will continue to receive weekly trash and recycling pickup. Rates will remain the same as 2018, which decreased by 12.5 percent from 2017. Standard carts will remain $24.51/month, and large carts will remain $29.26/month.

Services also included in the monthly rate are bulky item collection (2 items weekly), brush collection (4 cubic yards or less), and home chemical collection.

Home Chemical Collection
Home chemical collection is included as a service in the monthly rate. To schedule collection, call Customer Service at (940) 349-8700 at least one day prior to pickup. Customers may also drop off household chemicals at the Home Chemical Collection facility located at 1527 S. Mayhill Rd.

Bulky Item Collection (Updated)
Included in the monthly rate, this service allows customers to set out two large household items for collection every week. Bulky items are household items that are not related to remodeling — including but not limited to sofas, large lamps, chairs, tables, and more.

Bulky item pick-up must be scheduled at least one day prior to collection by calling Customer Service at (940) 349-8700. Items over the weekly limit will incur a $5 fee per item.

Electronic Collection
Televisions and computer monitors may be collected curbside. For this service, call Customer Service at (940) 349-8700 one day prior to pickup. A collection and handling fee of $20 per device applies.

Yard Waste Collection (Updated)
Yard waste will now be a subscription-based service that customers must opt-in to receive service. Yard waste includes grass clippings, leaves, and weeds that are placed in kraft bags or carts. Customers may opt-in using one of the two options below.
- **Cart service**: Purchase a $20 Cart (one-time purchase). Customers may have multiple carts with a $0.50 monthly service fee. Customers with carts may also put out an unlimited number of kraft bags at no additional charge.
- **Kraft bags**: Place an unlimited amount of paper kraft bags at curbside for a $1 monthly fee. Kraft bags are available at local hardware or retail stores. Plastic bags will not be picked up.

To opt-in to yard waste service, call Customer Service at (940) 349-8700.

Brush Collection (Updated)
Brush collection up to 4 cubic yards is included as a service in the monthly rate. This service must be scheduled for pickup at least one day prior to collection by calling Customer Service at (940) 349-8700.

Brush includes limbs, branches, bushes, etc. All brush will need to be cut to 6 feet and placed curbside to ensure Solid Waste will be able to collect it. For brush more than 4 cubic yards, customers will be billed $75/hour in quarter-hour increments ($18.75/15 minutes).

For more info, visit www.dentonrecycles.com.